

SECURE ONLINE PAYMENTS

Payments. Payment by bank card online

Our website is connected to Internet acquiring, and you can pay for the Service with a Visa or Mastercard bank card. After confirming the selected program, a secure window opens with the payment page of the CloudPayments processing center, where you need to enter your bank card details. For additional authentication of the cardholder, the 3-D Secure protocol is used. If your issuing Bank supports this technology, you will be redirected to its server for additional identification. For information about the rules and methods of additional identification, please contact the Bank that issued your bank card.

The online payment service is carried out in accordance with the rules of the International payment systems Visa and MasterCard on the principles of confidentiality and security of payment, for this purpose, the most up-to-date methods of verification, encryption and data transmission over closed communication channels are used. The bank card data is entered in a secure window on the CloudPayments payment page.

In the fields on the payment page, you must enter the card number, cardholder name, card expiration date, and a three-digit security code (CVV2 for VISA or CVC2 for MasterCard). All the necessary data is displayed on the surface of the bank card.

CVV2/ CVC2 is a three-digit security code located on the back of the card.

Then, in the same window, the page of your issuing bank will open to enter the 3-D Secure code. If you do not have static 3-D Secure configured, it will be sent to your phone number via SMS. If you do not receive the 3-D Secure code, you should contact your issuing bank.

3-D Secure is the most modern technology for ensuring the security of card payments on the Internet. Allows you to uniquely identify the authenticity of the cardholder performing the transaction, and to minimize the risk of fraudulent transactions on the card.

Security guarantees

The CloudPayments processing center protects and processes your bank card data according to the PCI DSS 3.0 security standard. The information is transmitted to the payment gateway using SSL encryption technology. Further information transfer takes place over closed banking networks that have the highest level of reliability. CloudPayments does not share your card details with us or other third parties. For additional authentication of the cardholder, the 3-D Secure protocol is used.

If you have any questions about the completed payment, you can contact the customer support service of the payment service by email **support@cloudpayments.kz**.

Online payment security

The personal information you provide (name, address, phone number, e-mail, credit card number) is confidential and not subject to disclosure. Your credit card information is only transmitted in encrypted form and is not stored on our Web server.

The security of online payment processing is guaranteed by CloudPayments Kazakhstan LLP. All transactions with payment cards are carried out in accordance with the requirements of VISA International, MasterCard and other payment systems. When transmitting information, specialized security technologies for online card payments are used, data processing is carried out on a secure high-tech server of the processing company.

Payment with payment cards is safe because:

The authorization system guarantees the buyer that the payment details of his payment card (number, expiration date, CVV2/CVC2) will not fall into the hands of fraudsters, since this data is not stored on the authorization server and cannot be stolen.

The buyer enters their payment data directly in the CloudPayments authorization system, and not on the online store's website, therefore, the payment details of the buyer's card will not be available to third parties.